

Quicken for Mac 2015-2017 Update Instructions



Express Web Connect

Introduction

As **Northwest Federal** completes its Online Banking refresh, you will need to modify your Quicken Online settings to ensure the smooth transition of your data. **Please reference the dates next to each task as this information is time sensitive.**

To complete these instructions, you will need your User ID and Password for each Financial Institution.

NOTE: **Quicken Express Web Connect** uses the same User ID and Password as your financial institution's website.

Please perform the following instructions exactly as described and in the order presented to ensure your online banking connectivity continues to function properly. This process should take 15-30 minutes.
Thank you for making these important changes!

Documentation and Procedures

Task 1: Update Preparation

1. Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select **Backing up data files**, and follow the instructions.
2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for **Updates**, select "Check for Updates," and follow the instructions.

Task 2: Disconnect Accounts at **the Credit Union** on or after **August 1, 2017**.

1. Select your account under the **Accounts** list on the left side.
2. Choose **Accounts** menu > **Settings**.
3. Select **Troubleshooting** > **Deactivate Downloads**.
4. Repeat steps for each account to be disconnected.

Task 3: Reconnect Accounts to **the Credit Union** on or after **August 1, 2017**.

1. Select your account under the **Accounts** list on the left side.
2. Choose **Accounts** menu > **Settings**.
3. Select **Set up transaction download**.
4. Enter **Northwest Federal Credit Union** in the **Search** field, select the name in the **Results** list and click **Continue**.
5. Enter your **User Id** and **Password** and click **Continue**.
6. If the bank requires extra information, enter it to continue.

NOTE: Select "Express Web Connect" or "Quicken Connect" for the "Connection Type" if prompted.

7. In the "**Accounts Found**" screen, ensure you associate each new account to the appropriate account already listed in Quicken. Under the **Action** column, select "**Link**" to pick your existing account.

IMPORTANT: Do **NOT** select "**ADD**" under the action column.

8. Select **Finish**.